



Department of
Administrative Services

Customer Focused, Performance Driven

Sonny Perdue
GOVERNOR

Brad Douglas
COMMISSIONER

November 18, 2009

Dear DOAS Customers:

During the past year, the State of Georgia has endured extremely difficult economic times. State revenues have fallen drastically lower than predicted, driving agencies to react to unprecedented revenue shortfalls and subsequent budget reductions. DOAS has shown economic resilience through streamlined processes and strong partnerships with our many customers. However, as the state's recovery lags behind that of the nation, we have been instructed by the Governor's Office to implement furloughs to further our cost-saving efforts.

DOAS is committed to do all we can to limit the impact on our customers while honoring our state's call to reduce costs through this period. For example, to mitigate the potential impact on our customers, we have selected furlough days during periods of historically low work volumes.

We will officially close all business operations on Wednesday, November 25, 2009 (Thanksgiving holidays follow on Thursday & Friday).

We ask that our customers bear with us as we work through these challenging, unprecedented economic times. We thank you in advance for your understanding and support.

Regards,

Brad Douglas
Commissioner